

Thinking Outside the Box

A newsletter dedicated to the achievements of Jennifer M Whittall Ltd - The Team and Clients



NEWS

The Client that just keeps on giving!

Well done to Carl who managed to try and assist front line workers who were suffering from the straps on their face masks irritating their ears. Carl used his voice recognition software with his 3D printer to make pretty butterfly clips. You can read the article here:

<https://www.expressandstar.com/news/health/coronavirus-covid19/2020/05/27/blind-man-uses-3d-printer-to-create-ppe/>

Carl did not stop there - he has continued to keep himself extremely busy during lockdown from designing the butterfly clips to offering his services to Euan's Guide, which provides information in terms of accessible places to go.

Euan's Guide also provide a useful link to obtain "Face Mask Exempt Badges". Should you need to obtain one visit: <https://www.euansguide.com/news/face-mask-exempt-badges/>

Well done and thank you Carl!

Managing Risk

We think everyone would agree the past few months have been challenging and we are all waiting to see what the rest of 2020 has to hold.

The team have worked hard during this time ensuring relevant COVID-19 related guidelines and risk assessments are in place, which have been shared with clients, staff and professionals.

It has been a new way of working and those who have been less IT literate have had to learn fast... getting to grips with using Zoom, Microsoft Teams and other such virtual platforms to communicate with clients and staff. Of course, with the use of this technology presents its own risks such as privacy and potential cyber attacks, so it has been imperative for us to ensure we have robust IT and policies in place to mitigate risks wherever possible.

Now restrictions are lifting we have a duty to ensure risk is managed through risk assessing, polices and the use of PPE. In fact one of our clients 'Carl' got involved by creating butterfly clips to assist with straps on face masks rubbing ears (see article).

In this ever changing world we are proud to say that the team, staff, clients and fellow colleagues have managed to adapt to the challenges faced.



A day in the life at the Office

Registering with CQC

Earlier this year, BABICM and CMSUK had been in contact with CQC regarding whether or not Case Managers supporting clients who directly employ their care teams, should be registered with CQC, given the nature of the role a Case Manager plays in managing support. The outcome of these consultations has directed us that we need to be registered with CQC. Therefore JMW in its diligence to ensure best practice, has started the Registration process.

As you can imagine, the process and documentation to complete this thrown up a few challenges to translate our working practices into something that CQC and the Assessors understand. This was actually flagged up in a Workshop that we attended where it was clear that Assessors to date, with those companies that had qualified were clearly at odds with what we do and how we do it. Nevertheless, we have persevered and all the forms have been submitted, but now however it is a waiting game as CQC has also been challenged with the onset of COVID-19, delaying the process considerably

Please watch this space and we will keep you all updated.

Referrals

We are pleased that regardless of these strange times, referrals have continued to arrive at the office, here is a sample to give you a flavour of what the team is working on:

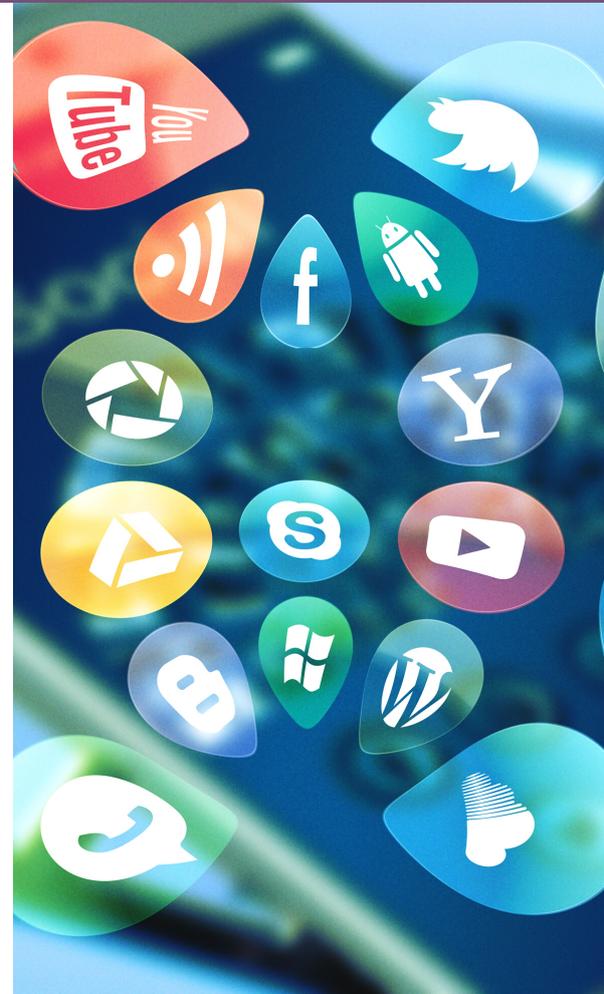
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NA (Burnley) - Male with Head Injury referred by FBC Manby Bowdler Case Management (Shrewsbury) - Male with Head Injury referred by Lanyon Bowdler Physiotherapy

Expert Report (Tipton) - Female with C6 Asia D quadraplegia referred by Brethertons Solicitors Care

Expert Report (Wolverhampton) - Female with severe sensory impairment below T6 referred by Lanyon Bowdler Solicitors.
Case

Management (Birmingham) - Male with spinal paralysis C6 Frankel Grade C with impaired sensation between C8 and T12/L1 referred by Jackson Lees Solicitors

If you would like to contribute to the Newsletter please get in touch by calling Racheal on 01952 290353 or email racheal@jmw-ltd.co.uk



Useful Links:

The increase in use of internet and social media effects all ages - here is a useful link to help you be "net aware":

Keeping kids safe online:
<https://www.net-aware.org.uk/>

Level Playing Field is a Charity in England and Wales providing some very useful links for those interested in sport:
<https://www.levelplayingfield.org.uk/support-information/useful-links/>

<https://www.internetsociety.org/resources/doc/2012/internet-accessibility-internet-use-by-persons-with-disabilities-moving-forward/>