

# Thinking Outside the Box

*A newsletter dedicated to the achievements of Jennifer M Whittall Ltd - The Team and Clients*



## Reflecting on 2020... what a year

Who would have thought at the start of 2020, we would be spending the best part of the year relying heavily on our computers and mobile phones for shopping and keeping in touch with people! Regardless of the challenges we have all had to face, Jennifer M Whittall would like to take the opportunity to use this Winter Edition of our newsletter to reflect on all the positive stories our clients have shared with us during the year. Not forgetting us achieving CQC Registration.

### January to March 2020

One of our clients (D) who suffered a life changing spinal cord injury in 2014 was interviewed for the Tivy-side Advertiser, as he tackled 100 miles on his handbike to raise money for a local Primary School. D has completed a number of paratriathlons and is fully aware of the physical and mental challenge that he would face, as this was his toughest challenge yet.

We were also pleased to have the opportunity to support another of our clients "B" who plays wheelchair Basketball for the Warriors, by sponsoring the team kit in February this year.



The team looking very smart... ready for their first match! Unfortunately, they only managed 2 games before lockdown against Swansea Storm - winning both matches we are pleased to say.



## April - June 2020

Associate Lisa Thacker was pleased to receive some animal buddies to keep us company in the office, following a visit she had managed to make before lockdown was upon us.



So, lockdown began, panic set in... how would we support our clients and would they be able to maintain their mental health?

Many of our clients who we had concerns would not tolerate wearing face masks completely surprised us and did .... even with a smile on their face!



## July - September 20

As lockdown was in full swing and many were in a situation where people had to cancel their weddings . We were over the moon to hear one of our clients attended with his partner as a witness to his carer's wedding - the kind of news we all needed to hear.



## October - December 20

Client T - in October described his weekend paragliding as "incredible and possibly life changing". When on the ground, I am totally confined to the wheelchair, but when I am up in the air, I am no different to any of the other paramotor pilots".



We are so proud to see those we support achieve so many amazing things and gives us the strength to believe that no matter what the challenge - nothing will stop us.

All of our clients have been fantastic, however, we did want to pay a special tribute to one client in particular. This client we feel has gone above and beyond this past year (see overleaf).

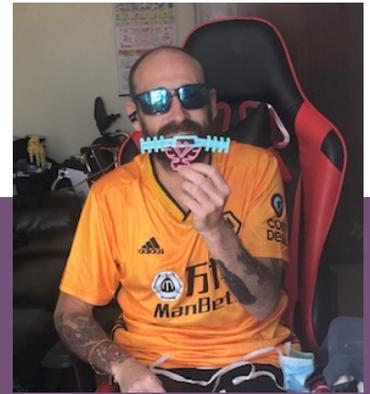
# Star of the year 2020



This without a shadow of a doubt has to be awarded to client "C",

Client C, lost his sight through Wernicke Encephalopathy six years ago and has experienced a number of highs and lows during the year to achieve some of his goals. From undergoing surgery in March to ending the year moving into a new home. During the time in between, C has thrown himself into a number of activities including:

- 3D printing ear savers for NHS / Care workers (as featured in previous Newsletter and Shropshire Star). Made and donated, free of charge, 15,000 ear savers.
- Working with Euans Guide developing reviews for their site.
- Received Runner up RNIB See Differently Award for his amazing work creating PPE using his 3D printer and was later interviewed by ITV.
- Voluntary role on Sight Loss Council with Thomas Pocklington Trust.



## Onwards into 2021 with a positive resolve to "beat this bug"

I too would like to thank all of the teams we have; clients, their families, support staff, therapists and medics for all the hard work they have done to keep safe and keep our clients safe.

It has been far from easy and I would like to thank everyone and the personal sacrifices they have had to make to achieve that.

As we look into 2021, we will keep up to date with progressive and updated information to ensure safety and wellbeing is maintained, whilst pushing forward with new ideas to provide support and therapeutic initiatives which we do well - lets do it even better.

Very best of wishes

*Jenny Whittall*

If you would like to contribute to the Newsletter please get in touch by calling Racheal on 01952 290353 or email [racheal@jmw-ltd.co.uk](mailto:racheal@jmw-ltd.co.uk)

